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In Sept 1967 the Computer Center procedures were being rewritten in specific terms with regard to: job handling, customer contacts, scheduling and priorities.

Mr. Briggs, on 20 Oct 1967, told the Chief, Opns Div. that OCS would be at the critical point with the next month in terms of equipment mix, numbers of systems and software support problems. There was concern from applications people from above concerning budgetary matters, especially re hardware, and cost/effectiveness considerations.

He said his objective was a quality ADP operation which included a viable system for user-stipulation of need; a flexible machine-loading plan which balances, to the greatest degree possible, the statement of need with machine efficiency; and implementation of those controls which blend good security and operational reality.

/ Charles A. Briggs, D/CS, Memo to Chief, Opns Div.,
(20 Oct 67, subject: Recent Discussions on Computer Center Operations, Unno'd, S.

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